

Vendor	Product	System Purpose	Categories or Types of Data (General Description)	Department Custodian	Data Collection Frequency	Data Update Frequency
Asana	Business Project Management Platform	Project, task and workflow management	Project Management	Planning & Operations	As needed	As needed
Avail Technologies	myAvail	Enterprise transit management and computer-aided dispatch	Enterprise Management	Planning & Operations	Daily	Daily
Avail Technologies	Datapoint	Transit reporting	Reporting	Planning & Operations	Daily	Daily
Chargepoint	Charging Stations	Electric car charging system	Business Solutions	General Services	Daily	Daily
Clover	POS system	Point of Sale/fare media inventory system	Fare Payment System	Finance	Daily	Daily
Connexionz Limited, Inc	CNX TransitManager	Enterprise transit management	Enterprise Management	Planning & Operations	Daily	Daily
Connexionz Limited, Inc	CNX Dispatch	Computer-aided dispatch	Operations Management	Planning & Operations	Daily	Daily
CSched	Hastus	Schedule development and reporting	Schedule Management	Planning & Operations	Monthly	Quarterly
Cubic Transportation Systems	Clipper	Clipper ridership; clipper fare revenue for the Napa Solano Group	Fare Payment System	Finance	Daily	Daily
Genfare	GFI	Ridership, cash fares collected, fare media usage	Fare Payment System	Finance	Daily	Daily
Google Inc.	Google Domain/Google Analytics	Web traffic analytics tracking and reporting	Customer Service Management	Planning & Operations	Daily	Daily
Hippo CMMS	Facility Management Software	Facilities maintenance database	Maintenance Management	General Services	Daily	Daily
MailChimp	Mass Mailing Distribution Technology	Email list(s) of subscribers to communications and notices	Communications Management	Planning & Operations	Weekly	Weekly
Microsoft Corporation	Office 365 Business Premium	Outlook Email	Communications Management	Administrative	Daily	Daily
Novo Solutions	Sharenet	Customer Relationship Management database of all customer comments, complaints, requests, incidents	Customer Service Management	Planning & Operations	Daily	Daily
Page Design Group	Wordpress	Public website	Communications Management	Planning & Operations	Daily	Daily
Passport Labs, Inc.	Passport Mobile App	Mobile Payment for Parking	Business Solutions	General Services	Daily	Daily
Remix Software, Inc.	Remix	Schedule development and reporting	Schedule Management	Planning & Operations	Monthly	Quarterly
Ring Central	Ring Central VOIP Phone System	Phone calls and voicemail	Communications Management	Administrative	Daily	Daily
Solutions for Transit	Napa Solano Clipper Reporting	Clipper ridership; clipper fare revenue broken down by agency within the group	Reporting	Planning & Operations	Daily	Monthly
Solutions for Transit	The Reporting Solution	Vehicle Maintenance database; ridership reports to combine GFI and Clipper	Reporting	Planning & Operations	Daily	Monthly
Token Transit	Token Transit Mobile App	Mobile payment for fare media; digital bus passes	Fare Payment System	Finance	Daily	Monthly

TripSpark	Trapeze Demand Response Reporting	Ridership reports	Reporting	Planning & Operations	Daily	Monthly
TripSpark	TripSpark – PASS Hosting	Passenger trip planning and scheduling	Schedule Management	Planning & Operations	Daily	Daily
TripSpark	TripSpark – Ripple Notifications	Notifications for passenger trips	Communications Management	Planning & Operations	Daily	Daily
TypeForm	Public Survey Management	Collect and summarize public feedback	Customer Service Management	Planning & Operations	as needed	As needed
Urban Transportation Authority (UTA)	UTA Automatic Passenger Counting solution	Automatic passenger counter and reporting	Reporting	Planning & Operations	Daily	Monthly