

## ***SolTrans is moving into the future...***



**In July 2024, paper passes will be replaced with digital fare payment options.**

In November 2023, the SolTrans Board of Directors approved the elimination of paper bus passes. Bus fare payment will transition to cash and digital fare payment options. SolTrans riders have several options to pay their bus fare, including the Token Transit App, Clipper Card, Clipper START card, and cash onboard the bus to purchase a single-trip or Day Pass for same day use. SolTrans Staff is also exploring open loop payment systems.

### **What is Open Loop Payment?**

Open loop payment allows riders to use a debit, credit, or prepaid gift card, or digital wallet to complete fare payment onboard SolTrans buses by tapping their card for a single ride. Riders will not have to buy tickets, download an app in advance, or carry cash.

### **What is Token Transit? Where can I purchase Token Transit Passes?**

Token Transit is a mobile app that lets you ride public transit with ease and convenience. Purchase a pass in the app with your credit, debit, or commuter benefits card and always have your pass with you. All SolTrans passes, including paratransit 10-Ride passes, are available for purchase in Token Transit. Further, Token Transit offers fare capping, ensuring you never pay more than the lowest priced pass for your trips.

### **What is a Clipper Card? Where can I purchase Clipper Cards?**

Clipper Card is the all-in-one transit card for use across Bay Area transit agencies. A Clipper Card can hold transit passes, cash value, or a combination. Cash value works on all participating transit agencies. Passes and tickets are specific to each agency. Add the Clipper Card to your smartphone's digital wallet for free or purchase a Clipper Card at [clippercard.com](http://clippercard.com) or at the Vallejo Transit Center Ticket Office.

### **What if my pass is not available on the Clipper Card?**

Clipper currently does not offer SolTrans' *Within Solano County* fares. Clipper 2.0 will be released sometime in 2024 and will include all SolTrans fare types. Until the release of Clipper 2.0, riders will need to use Token Transit or pay cash onboard the bus.

### **Where and how do I load my Clipper Card?**

Passes and cash can be loaded onto a Clipper card or Clipper Mobile in several ways.

- Purchase Clipper Cards at the Vallejo Transit Center, Fairfield Transportation Center, Transportation Information Depot in Suisun City, or any Walgreens drugstore.
- Load value to an existing Clipper card or buy a new adult Clipper card at Self-Serve machines. Note that BART machines only load cash value (no passes or discounts).
- Register your card and purchase passes or add cash value at [clippercard.com](http://clippercard.com).

Visit [Sales and Service Locations](#) to find self-serve kiosks and in-person locations.

### **What is Clipper START?**

Clipper START provides single-ride fare discounts on a Clipper START card for individuals aged 19-64 with a gross annual income at or below 200% of the Federal Poverty level. The card provides riders with a 50%

discount on single-ride fares on most Bay Area transit services. Visit [Clipper START](#) for more information and how to apply.

### **What if I do not have a smartphone?**

Bus fare can still be paid with cash or a Clipper Card onboard the bus. Clipper cards do not require a smartphone or credit card to use.

### **When will SolTrans discontinue the sale of paper transit passes?**

Paper passes will be available for purchase through May 2024 or until supplies last. The current paper passes expire June 30, 2024.

### **Will SolTrans accept paper passes after May 2024?**

Paper passes purchased in advance from the Ticket Office will be accepted on SolTrans buses through Sunday, June 30, 2024. Paper Day Passes will continue to be available for purchase with cash from the farebox onboard SolTrans buses for same day use. All other passes will need to be purchased with Token Transit, Clipper, or Clipper START.