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NEWS RELEASE

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SolTrans' Move to Paperless Fares Begins Monday, July 1st

Solano County, CA – On Monday, July 1, 2024, Solano County Transit (SolTrans) will eliminate paper passes as a fare payment option on all Local Routes and Express Lines. Paper passes will continue to be accepted on Paratransit buses. This crucial change is part of their broader strategy to modernize public transportation in Solano County and ensure a smoother, more efficient ride for all passengers.

SolTrans already offers several digital fare payment methods to ensure a seamless transition for its riders:

- **Token Transit:** A user-friendly mobile app allowing riders to purchase and activate passes directly from their smartphones. Simply download the app, purchase your fare, show the activated pass to the driver, and board your bus. It's that easy – Tap, Show, and GO!
- **Clipper Card:** A versatile contactless smart card that supports both cash value and various passes. The Clipper Card is the all-in-one transit card used for contactless fare payments throughout the San Francisco Bay Area.
- **Clipper START Card:** A means-based fare program that offers a 50% discount for eligible riders.

For those who prefer traditional payment methods, SolTrans will continue to accept exact cash and coins for purchasing one-way fares and day passes onboard all local and express buses.

In November 2023, the SolTrans Board approved the initiative to go paperless. Starting in January 2024, SolTrans staff began extensive outreach efforts to inform and assist riders with the transition. These efforts included hosted events at the Vallejo Transit Center (VTC), where staff provided hands-on assistance and information about the new digital fare options. This proactive approach ensures that riders are well-prepared and comfortable with the upcoming changes.

All SolTrans paper passes expire and are not refundable or exchangeable. Current passes expire Sunday, June 30, 2024, and will no longer be valid for travel after the expiration date.

By embracing digital payment options and eliminating paper passes, SolTrans continues to lead the way in creating a more efficient, eco-friendly public transportation system. We are dedicated to providing our riders with the best possible service and appreciate your support during this transition.

Solano County Transit (SolTrans) has been the public transportation provider for south Solano County since July 2011. SolTrans provides local and SolanoExpress fixed routes and complementary paratransit. The agency is a Joint Powers Authority (JPA) governed by a six-member Board of Directors, composed of two representatives from the cities of Benicia and Vallejo, Solano County's representative on the Metropolitan Transportation Commission (MTC), and a representative from the Solano Transportation Authority.

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